**RCM ONLINE COLLEGE**

**PRINCIPLES OF MANAGEMENT CAT 1**

**QUESTION ONE(25 MARKS)**

1. Explain four disadvantages of conducting virtual interviews in a job recruitment process.
2. Highlight six factors that might be considered when determining a span of control in an organization.

**QUESTION TWO(25 MARKS)**

1. Using relevant example, describe five levels of Maslow's hierarchy of need.
2. Empowerment of employees has become a major trend in many organizations.

Suggest five strategies that a manager could use to empower employees in an organization.

**QUESTION THREE(25 MARKS)**

2. Define “horizontal coordination”.
3. Summarize five advantages of horizontal organizational structure.
4. Discuss four limitations of autocratic leadership style.

**QUESTION FOUR(25 MARKS)**

1. Explain seven ways in which effective leadership is essential to an organization.
2. Summarize five functions of the middle level management.
3. Analyse four features of contingency theory of management.